

MIE1623: Introduction to Healthcare Engineering

- Instructor:** Prof. Mike Carter, RS311, carter@mie.utoronto.ca
- Support from:** Prof. Dionne Aleman, MC321, aleman@mie.utoronto.ca
- Teaching Assistant:** Vahid Roshanaei <vroshana@mie.utoronto.ca>
- Office hours:** By appointment only
- Textbook:** none
- Prerequisites:** APS1005 or basic OR background recommended.
Students who do not have a background will be required to do some extra reading on some topics available on the website.
- Lectures:** Monday 12:10 - 15:00 in room MC 306
- First class:** January 4, 2016.

Course description

This course illustrates the use of industrial engineering techniques in the field of healthcare. Common strategic, tactical, and operational decision-making problems arising in healthcare will be approached from an operations research perspective. Unique aspects of healthcare compared to other industries will be discussed. Real-world datasets will be provided to illustrate the complexity of applying standard operations research methods to healthcare.

Course goals

- Learn to recognize healthcare problems that can be solved with OR
- Learn important metrics that must be considered in healthcare
- Learn to balance competing objectives and stakeholders
- Learn how to assess efficiency in healthcare systems

Grading

| Assessment | Weight | Date |
|------------------------------------|--------|------------------------|
| Homework (5 assignments, 12% each) | 60% | See schedule of topics |
| Project | 35% | Monday, April 4 |
| Project presentation | 5% | Monday, April 4 |

Schedule of topics: The schedule of topics below is subject to change without notice.

| Week | Date | Lecture | Due |
|------|--------|--|--------------|
| 1 | Jan 4 | Intro to course Benchmarks Public health planning | |
| 2 | Jan 18 | Facility location and layout | |
| 3 | Jan 25 | Waitlist management, staffing, forecasting | Assignment 1 |
| 4 | Feb 1 | Health and human resources, Aging and System Dynamics | |
| 5 | Feb 8 | Staffing assignments, queuing theory | Assignment 2 |
| 6 | Feb 15 | READING WEEK | |
| 7 | Feb 22 | Surgical scheduling | |
| 8 | Feb 29 | Patient flow, supply chain (90 minute class) | Assignment 3 |
| 9 | Mar 7 | Case mix planning, simulation, system dynamics, related software | |
| 10 | Mar 14 | Resource management, capacity planning | Assignment 4 |
| 11 | Mar 21 | Class cancelled | |
| 12 | Mar 28 | Public Health | Assignment 5 |
| 13 | Apr 4 | Project 7 presentations | Project |